

August 2010

Dear Jason Hanna and Bascom Group,

I have just returned from signing my fourth lease with 8500 Harwood Luxury Apartments. I have witnessed many changes and improvements over the last three years. With the recent new ownership and new management staff I have seen the most dramatic changes. I wish to commend the current management for their obvious efforts to make 8500 Harwood Apartments a beautiful and safe place to live.

Other endeavors to establish community harmony and safety have come in the form of the "Care Team," a joint effort between management and a grass-roots organization led by volunteers. This group along with the apartment staff initiates family orientated weekly and monthly activities for the entire complex.

The Care Team is named appropriately because they really do care about the residents at 8500 Harwood Apartments. My recent experience will testify of their help. I am a 64 year old resident who found myself in the horrible position of having no transportation. I was given rides to the nearby grocery store by Care Team volunteers. After several months of just walking, the Care Team found a car for me donated by a local church. Wow, what a blessing! I was "given" a 1992 Lexus automobile that drives like a dream. I wish to sincerely Thank the "Care Team" and 8500 Harwood Apartments for their caring help, meeting my needs, and providing a wonderful place for me to live.

Even the realistic fact that every resident may not receive a much needed car, 8500 Harwood Apartments continue to be an excellent place to live, with many amenities and a wonderful Management and staff.

With my sincere appreciation,


Susan Bryan